

During a flood

During a flood, there are some simple things you can do to stay safe:

- ⚠ Never drive, ride or walk through floodwater.
- ✔ Keep listening to your local radio station for information, updates and advice.
- ✔ Keep in contact with your neighbours.
- ✔ Be prepared to evacuate if necessary.

Evacuate

During a flood the NSW SES and other emergency services may ask you to evacuate.

The NSW SES aims to keep people safe and minimise the risk to life and property when floods occur. Follow evacuation advice. Being prepared will allow you to respond quickly should you need to evacuate.

- ✔ Locate important papers, valuables and mementos. Put them in your emergency kit
- ✔ Take your emergency kit with you
- ✔ Turn off the electricity and gas at the mains before you leave and turn off and secure gas bottles
- ✔ Stack possessions, records, stock or equipment on benches and tables, placing electrical items on top
- ✔ Secure objects that are likely to float and cause damage
- ✔ Relocate waste containers, chemicals and poisons well above floor level
- ✔ Prepare to take your pets with you
- ✔ Act early before roads to high ground are closed by floodwater.

When you evacuate

You must leave well before roads to high ground are closed by flood water.

Proceed to the evacuation centre you are asked to go to. Help will be available at an evacuation centre established by Welfare Agency Services.

Assistance may include:

- ✔ Temporary accommodation
- ✔ Financial help
- ✔ Personal support
- ✔ Refreshments and meals
- ✔ Clothing and personal needs

After a flood

Keep away from flood affected areas until emergency services advise that is safe to return. These areas can be dangerous for the health and safety of you and your family. Discard all food that has come into contact with floodwater and clean and sanitise your belongings.

A local Recovery Centre may be established by a range of government departments and community agencies. You may be able to get advice on everything from insurance to counselling. In the event of a flood, information will be available from the NSW Reconstruction Authority.

How the NSW SES helps the community

The NSW SES is responsible for the emergency management of floods in NSW. This includes planning for floods and working with communities about how to protect themselves and their property.

During floods the NSW SES will provide flood information and safety advice, can arrange for the delivery of essential supplies, conduct evacuations and undertake flood rescues.

Emergency contacts & support

NSW SES Emergency Assistance - 132 500

The deaf, hard of hearing or speech impaired can call Triple Zero (000) or SES on (132 500).

Police, Fire and Ambulance - 000 (triple zero)
Life-threatening emergencies.

LiveTraffic

livetraffic.com for local road information.

Upper Lachlan Shire Council (02) 4830 1000

<https://www.upperlachlan.nsw.gov.au/news> for updated local road closure information.

Bureau of Meteorology

bom.gov.au/nsw for the latest flood and weather warnings.

Local Land Services 1300 795 299

lls.nsw.gov.au for support services where agriculture and animals are affected.

Disaster Welfare Services 13 77 88

for flood recovery services.

Essential Energy 132 080

essentialenergy.com.au for supply and outages.

Telstra - 132 203

telstra.com.au for service disruptions in a disaster.

NSW SES

Search NSW SES Bigga, Collector or Crookwell Units on Facebook or call 132 500 to contact the units.

Accurate at Jan 2023



FOR EMERGENCY HELP IN FLOOD,
STORM AND TSUNAMI CALL

132 500

In life-threatening emergencies call 000 (triple zero)

For further information about flooding visit
ses.nsw.gov.au



Are you at risk from floods?

Flooding in Crookwell, Collector, Gunning and Taralga is characterised by short lead-times between rain falling and the peak of the flood level. Coupled with the steep rate of rise, this flood behaviour causes logistical difficulties for alerting residents to potential flood risk and subsequent emergency evacuations.

Upper Lachlan Shire Council are implementing a Flood Warning System which will alert the NSW SES and Council of potential flooding. This will improve the NSW SES and council's ability to respond to flood events providing benefit to the community. The Flood Warning System comprises an automatic rainfall gauge at Collector, Crookwell, Gunning and Taralga with a water level gauge at Gunning. Data will be hosted on the Bureau of Meteorology website which is available to the public.

Preparing your home early is very important. You can begin by storing empty sandbags on your property, ready to be filled if flash flooding is likely. Keeping a home emergency kit ready and having a Home Emergency Plan is vital in making sure that you are ready to deal with any flood event.

Your decision to evacuate should be made early. Deciding to remain in your home, even if it is built up, may be dangerous. There may be no clean water, sewerage, power, telephone or other essential services for several days. You may also be unable to call for help. If you choose not to evacuate the SES may not be able to rescue you.

You can also be indirectly affected by flooding even if your property is not actually inundated. If access roads are cut or you have no power or water, you need to know what to do for yourself and where to turn for help.

It is important that residents and businesses in the low-lying areas in the Upper Lachlan Shire are aware of their flood risk, have a plan and know when to act. The Upper Lachlan Shire has flooded in the past, and it will flood again. Know your risk and be prepared.

Never drive, ride or walk through floodwater.

Stay informed

Upper Lachlan Shire Council provides information on the level of flood risk your property may be exposed to when you request a flood certificate. Flood information, road closures and advice on evacuations will be broadcast over local radio stations:

103.9 FM
ABC News

106.9 FM
ABC Central
West

106.1 FM
2GN

Assistance for animals

NSW Department of Primary Industries coordinate animal welfare and relief services for livestock, wildlife and companion animals. This may include assistance for animal care services and emergency fodder supply in areas affected by a flood emergency.

What you can do now

8 TIPS

- 1 KNOW YOUR FLOOD RISK**

- 2 KNOW WHERE TO GO**

- 3 KNOW WHO TO CALL**

- 4 KNOW YOUR PLAN**

- 5 GET YOUR KIT TOGETHER**

- 6 PREPARE NOW TO ACT EARLY**

- 7 CHECK YOUR INSURANCE**

- 8 LISTEN TO LOCAL RADIO**




Saving Lives Through Early Warnings

NSW SES Warnings Framework



Advice

An incident has started. Stay up to date in case the situation changes.



Watch and Act

Conditions are changing and you need to start taking action now to protect you and your family.



Emergency Warning

You may be in danger and need to take action immediately.

Three Warning Components

Location + Hazard

Action Statement

Warning Level

132 500

FOR EMERGENCY HELP IN
FLOOD, STORM AND TSUNAMI

For more details, visit:
ses.nsw.gov.au/warnings
or scan QR Code



When flooding is likely

A severe thunderstorm warning may be issued by the Bureau of Meteorology when flash flooding is likely. Act early should flooding occur.

RESIDENTS:

- ✓ Listen to your local radio station for information, updates and advice.
- ✓ Locate and check your emergency kit and follow your Emergency Plan. Go to ses.nsw.gov.au
- ✓ Check on your neighbours and make sure they are aware of possible flooding.
- ✓ Prepare to move pets, including agisted animals to high ground.

BUSINESS OWNERS AND MANAGERS:

- ✓ Follow your Business FloodSafe Plan, developed by working through the Emergency Business Continuity Kit on the NSW SES website ses.nsw.gov.au
- ✓ Check neighbouring businesses are aware of possible flooding.
- ✓ Back up records and store off-site.
- ✓ Make preparations to raise or relocate stock, records and equipment.
- ✓ Check the evacuation routes for your business and make sure your employees know when they are likely to close. This will ensure they can leave before flooding occurs.

