During a flood

Flood Warnings are issued by the Bureau of Meteorology (BoM) when flooding is about to happen or is already happening. A Flood Warning provides a predicted flood level on a river gauge and a time at which the river will reach, exceed or peak at that level.

During a flood, there are some simple things you can do to stay safe:

- Never drive, ride or walk through floodwater.
- Keep listening to your local radio station for information, updates and advice.
- Keep in contact with your neighbours.
- Be prepared to evacuate if necessary.

Evacuate

During a flood the NSW SES and other emergency services may ask you to evacuate.

The NSW SES aims to keep people safe and minimise the risk to life and property when floods occur. Follow evacuation advice. Being prepared will allow you to respond quickly should you need to evacuate.

- Locate important papers, valuables and mementos. Put them in your emergency kit
- \checkmark Take your emergency kit with you
- \checkmark Turn off the electricity and gas at the mains before you leave and turn off and secure gas bottles
- Stack possessions, records, stock or equipment on benches and tables, placing electrical items on top
- \checkmark Secure objects that are likely to float and cause damage
- Relocate waste containers, chemicals and poisons well above floor level
- \checkmark Prepare to take your pets with you
- Act early before roads to high ground are closed by floodwater.

When you evacuate

You must leave well before roads to high ground are closed by flood water.

Proceed to the evacuation centre you are asked to go to. Help will be available at an evacuation centre established by the Department of Family and Community Servies.

Assistance will include:

- Temporary accommodation
- Financial help

 \checkmark

- Personal support
- Refreshments and meals
- Clothing and personal needs

After a flood

Keep away from flood affected areas until emergency services advise that is safe to return. These areas can be dangerous for the health and safety of you and your family. Discard all food that has come into contact with floodwater and clean and sanitise your belongings.

A local recovery centre may be established by a range of government departments and community agencies. You may be able to get advice on everything from insurance to counselling. In the event of a flood, information is available from Disaster Welfare Services on 1800 018 444 or emergency.nsw.gov.au

How the NSW SES helps the community

The NSW SES is responsible for the emergency management of floods in NSW. This includes planning for floods and working with communities about how to protect themselves and their property.

During floods the NSW SES will provide flood information and safety advice, can arrange for the delivery of essential supplies, conduct evacuations and undertake flood rescues.

Emergency contacts & support

Police, Fire and Ambulance - 000 (triple zero) Life-threatening emergencies.

NSW SES Emergency Assistance - 132 500 The deaf, hard of hearing or speech impaired can call Triple Zero (000) or SES on (132 500).

Local Land Services

<u>lls.nsw.gov.au</u> for support

services where agriculture

and animals are affected.

Disaster Welfare Services

nsw.gov.au/resilience-nsw

for flood recovery services.

NSW Dept. of Primary

Industries dpi.nsw.gov.au

agriculture and animals

are affected.

For support services where

Essential Energy 132 080

essentialenergy.com.au

for supply and outages.

Telstra - 132 203 telstra.

disruptions in a disaster.

Richmond

/NSWSES

Valley Council

com.au for service

1300 795 299

13 77 88

LiveTraffic livetrafffic.com for local road information. **Richmond Valley Council** (02) 6660 0300 richmondvalley.nsw.gov.au for local road closure information.

Richmond Valley Disaster Dashboard Can be viewed at richmondvalleycouncil disasterdashboards.com/ dashboard/overview

Bureau of Meteorology bom.gov.au/nsw for the latest flood and weather warnings.

Accurate at Sept 2021



FOR EMERGENCY HELP IN FLOOD, STORM AND TSUNAMI CALL

132 500

In life-threatening emergencies call 000 (triple zero)

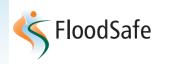
For further information about flooding visit ses.nsw.gov.au

/NSW SES



loodSafe

Community





NSW

Are you at risk from floods?

Coraki is a small, historic town with a population of 1277, that was once an important river port at the junction of the Richmond and Wilson Rivers.

After flowing through the rural areas of Tatham and Codrington, the Richmond River is joined by the Wilsons River at Coraki.

Downstream of Coraki, the river approximately doubles in width to over 200m in places.

The river then winds in a southerly direction to its junction with its second largest tributary, Bungawalbin Creek.

In a major flood, water crosses the main street and enters low areas of the town. Local flooding in the Bungawalbin Creek system can cause extensive rural inundation south-west of Coraki.

The locals refer to this area as "the backwater".

The Richmond and Wilson rivers are prone to flooding with a long history of past floods, from 1954 (the flood of record) to present times.

The last big flood in March 2017 was a result of prolonged rain and then the remnants of tropical cyclone Debbie moving down the coast.

In a major flood the township of Coraki may become totally isolated until the flood waters fall with no access into or out of the town.

It is important that residents and businesses in Coraki. and surrounding areas are aware of their flood risk, have a plan and know when to act.



What happens in Coraki floods?



the Coraki Caravan Park.

Key heights in metres at the Coraki flood gauge

Stay informed

Flood information, road closures and advice on evacuations will be broadcast over local radio stations:



Flood predictions and river height information are available from the Bureau of Meteorology. NSW SES issue flood bulletins on what may happen and safe actions. It is important to know the height that affects your property in terms of isolation, inundation and evacuation.

What you can do now



GET YOUR KIT

TOGETHER



6

For further information on your local or regional flood risk please visit **ses.nsw.gov.au** and search for "Local Flood Plan".

When flooding is likely

A Flood Watch is issued by the Bureau of Meteorology when flooding is likely. Act early should flooding occur.

RESIDENTS:

- Listen to your local radio station for information, updates and advice.
- Locate and check your emergency kit and follow your Emergency Plan. Go to ses.nsw.gov.au
- Check on your neighbours and make sure they are aware of possible flooding.
- Prepare to move pets, including agisted animals to high ground.

BUSINESS OWNERS AND MANAGERS:

- Follow your Business FloodSafe Plan, developed by working through the Emergency Business Continuity Kit on the NSW SES website ses.nsw.gov.au
- Check neighbouring businesses are aware of possible flooding.
- Back up records and store off-site.
- Make preparations to raise or relocate stock, records and equipment.
- Check the evacuation routes for your business and make sure your employees know when they are likely to close. This will ensure they can leave before flooding occurs.



Image courtesy of ABC News