

During a flood

A Flood Warning is issued by the Bureau of Meteorology when flooding is about to happen and may be updated during floods. A Flood Warning provides a predicted flood level on a river gauge and a time at which the river is expected to reach that level.

During a flood, there are some simple things you can do to help protect your life, family, possessions and property:

- ⚠ Never drive, ride or walk through floodwater
- ✅ Keep listening to your local radio station for information, updates and advice
- ✅ Keep in contact with your camp neighbours
- ✅ Be prepared to evacuate if necessary

If evacuation is necessary

NSW SES evacuates people whose lives are at risk from floods. It is important to follow all advice given to you by emergency services. Being prepared now will allow you to respond quickly.

How you may be advised of an evacuation:

Evacuation Warnings and Evacuation Orders are issued to campers that are likely to become inundated if floodwater reaches levels predicted by the Bureau of Meteorology. You may receive these warnings via the media, door knocking and/or telephone.

Preparing to evacuate:

NSW SES will coordinate the relocation of all campers to alternate sites

- Locate all members of your family or camping group
- If you are not at the camping area, return to your campsite if it is safe to do so
- Locate important papers, valuables and mementos and put them in your emergency kit
- Pack and remove all belongings from your campsite

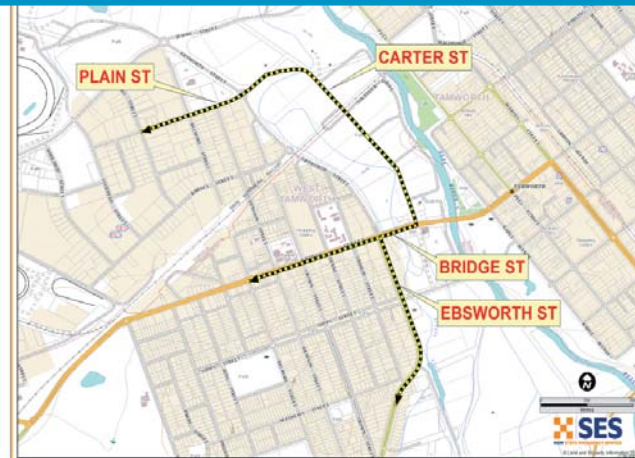
When you evacuate:

- Register at the Assembly Area then stay with friends or relatives
- Take your emergency kit with you
- Take your pets with you
- Act early before roads and evacuation routes close
- Proceed to the alternate camping grounds or as directed by emergency services

Evacuation Routes

If evacuation is necessary, act early and make your way to the Evacuation Routes.

Tamworth Country Music Festival Evacuation Routes



After a flood

Do not return to a flood affected area until emergency services advise that it is safe to do so. These areas can be dangerous for the health and safety of you and your family.

Follow safety advice when cleaning up after floods. Discard all food items that have come into contact with floodwater. Clean, sanitise and properly dry belongings.

Update your Emergency Plan with what you have learnt from the flood.

A local recovery centre, staffed by representatives from a range of agencies and services, may be established after a flood. This centre may be able to provide financial, insurance, housing, counselling and welfare assistance and advice.

How NSW SES can help

NSW SES is responsible for the emergency management of floods in NSW. This includes planning for floods and engaging with communities to prepare themselves and their property.

During floods, NSW SES will provide flood information and safety advice and may arrange for the delivery of essential supplies to communities isolated by floodwater. NSW SES also warns communities of the need to evacuate and provides emergency help where required.

Local FloodSafe contacts

Emergency phone numbers

NSW SES 132 500
Life-threatening emergencies 000 (triple zero)

Phone numbers

NSW SES Information Line 1800 201 000
Police Assistance Line 131 444
Roads and Maritime Services (Live Traffic) 132 701
Tamworth Regional Council 6767 5555
Disaster Welfare Assistance Line 1800 018 444
Local Land Services 1300 795 299
Essential Energy 132 391
Telstra 132 203

Local broadcast radio stations

ABC North West (2NU)	99.1 FM	648 AM
Festival Radio	101.5 FM	
2TM		1287 AM
2UFM	88.9 FM	

Websites

NSW SES www.ses.nsw.gov.au
Bureau of Meteorology www.bom.gov.au
Tamworth Regional Council www.tamworth.nsw.gov.au
Major roads - Live Traffic www.livetraffic.com
Local Roads www.myroadinfo.com.au

Facebook pages

NSW SES, NSW SES Namoi Region and NSW SES Tamworth Unit

Free smartphone apps

NSW SES apps are available at your app store. Search for FloodSafe and StormSafe



FOR EMERGENCY HELP IN FLOOD,
STORM AND TSUNAMI CALL

132 500

In life-threatening emergencies call 000 (triple zero)

For more information visit: www.floodsafe.com.au



Community FloodSafe



Tamworth
Country Music Festival



Are you at risk from floods?

Each January many thousands of people travel to Tamworth to enjoy the annual Country Music Festival. A significant number of these visitors camp in low-lying areas next to the Peel River. Although in most years these locations provide an enjoyable and safe camping experience, these same areas are at risk of flooding after heavy rain.

Tamworth has a long history of damaging floods. There have been significant floods during the Country Music Festival which has required the evacuation of riverside camping areas.

Floodwater can rise very quickly and may be deep, fast flowing and carry large amounts of debris. Tamworth is located close to the headwaters of the Peel River catchment, and flooding can begin within hours of heavy rainfall. Flooding may also occur from heavy rain upstream with relatively little falling in Tamworth itself. Because of this, it is essential that you know how you will be advised and what to do if flooding is predicted.

If rain is likely that could cause flooding a 'Flood Watch' will be issued by the Bureau of Meteorology, posted on their website and announced over ABC and local radio. This is a general alert to the possibility of flooding. Unless directed by the NSW SES, do not move your campsite but keep listening to the radio for further information and advice.

If flooding is expected, a Flood Warning for the Peel River at Tamworth will be issued by the Bureau of Meteorology, posted on their website and announced over ABC and local radio. If the Flood Warning predicts a Minor or above flood level on the Peel River (reaching or exceeding 3.8 metres on the Tamworth River gauge), the NSW SES will issue an Evacuation Order and coordinate the evacuation of all campers in affected areas to higher ground.

Delaying your evacuation is dangerous. If you remain you will experience rapidly rising, fast flowing floodwater and wet ground may make it very difficult to move your vehicle, tent or trailer to high ground.



8 TIPS

YOU CAN DO NOW TO PREPARE FOR FLOODS



For more information visit www.floodsafe.com.au

Get your kit together

Having an emergency kit prepared and ready for when you are camping at the Tamworth Country Music Festival is a great idea.



Your emergency kit contents

- A portable radio with spare batteries
- A torch with spare batteries
- A first aid kit
- Candles and waterproof matches
- A waterproof bag for Important documents including emergency contact numbers and valuables
- A street map of Tamworth
- A good supply of required medications
- A copy of this brochure

If you have to evacuate, add to your emergency kit

- Drinking water
- Appropriate clothing and bedding
- Food

Keep your emergency kit in a waterproof storage box and in a location that you can grab quickly if you need to evacuate.



When flooding is likely

A Flood Watch is issued by the Bureau of Meteorology for possible flooding. A Flood Warning is issued when flooding is likely.

CAMPERS:

- ✓ Listen to your local radio station for information, updates and advice
- ✓ Locate and check your emergency kit and follow your plan
- ✓ Check on your neighbours and make sure they are aware of possible flooding
- ✓ Prepare to move pets to high ground
- ✓ Make preparations to relocate possessions, furniture and equipment
- ✓ Plan to leave well before evacuation routes may become closed

How you may be advised of floods

Flood information including flood forecasts, road closures and advice on evacuations and property protection will be broadcast on ABC and local radio stations.

Bureau of Meteorology weather forecasts and flood predictions including river height information are available at www.bom.gov.au

Emergency services personnel may deliver information in your area or you may receive a voice or text message to your phone.

How you may be warned about a possible evacuation

You may be warned of the need to evacuate by:

- ✓ Visits to campsites by NSW SES and other emergency services
- ✓ Evacuation Warnings broadcast over the public address systems of festival venues and licensed premises
- ✓ Evacuation Warnings broadcast over local radio and television stations
- ✓ Police and other emergency services vehicles with mobile public address systems broadcasting warnings in camping areas
- ✓ Festival meeting points
- ✓ Activation of the warning siren at the Tamworth Riverside camping grounds