





## During a flood

A Flood Warning is issued by the Bureau of Meteorology when flooding is about to happen and may be updated during floods. A Flood Warning provides a predicted flood level on a river gauge and a time at which the river is expected to reach that level.

**During a flood, there are some simple things you can do to help protect your life, family, possessions and property:**

-  Never drive, ride or walk through floodwater
-  Keep listening to your local radio station for information, updates and advice
-  Keep in contact with your neighbours
-  Be prepared to evacuate if necessary

## If evacuation is necessary

NSW SES evacuates people whose lives are at risk from floods. It is important to follow all advice given to you by emergency services. Being prepared now will allow you to respond quickly.

**How you may be advised of an evacuation:**

Evacuation Warnings and Evacuation Orders are issued to residents and businesses that are likely to become inundated if floodwater reaches levels predicted by the Bureau of Meteorology. You may receive these warnings via the media, door knocking and/or telephone.

**Preparing to evacuate:**

- Locate important papers, valuables and mementos and put them in your emergency kit
- Turn off the electricity and gas at the mains and turn off and secure any gas bottles
- Stack possessions, records, stock or equipment on benches and tables, placing electrical items on top
- Secure objects that are likely to float and cause damage
- Relocate waste containers, chemicals and poisons well above floor level

**When you evacuate:**

- Register at the Assembly Area then stay with friends or relatives
- Take your emergency kit with you
- Take your pets with you
- Act early before roads and evacuation routes close

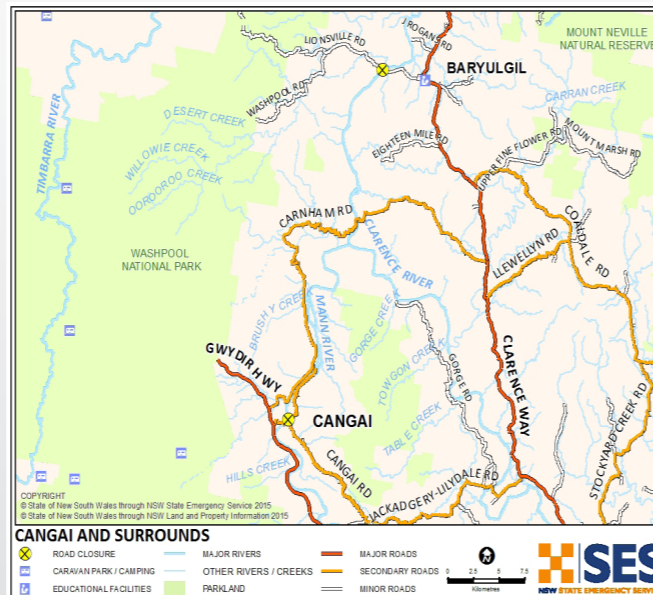
## Your Assembly Area

**If evacuation is necessary.**

Cangai and surrounding villages do not have a formal Assembly Area established.

Residents who need to evacuate are encouraged to stay with friends or family out of the area. Residents without accommodation options can contact NSW SES or Family and Community Services for support.

*Cangai and surrounding areas showing possible road closures*



## After a flood

Do not return to a flood affected area until emergency services advise it is safe to do so. These areas can be dangerous for the health and safety of you and your family.

Follow safety advice when cleaning up after floods. Discard all food items that have come into contact with floodwater. Clean, sanitise and properly dry belongings.

Update your Home Emergency Plan or Business FloodSafe Plan with what you have learnt from the flood.

A local recovery centre, staffed by representatives from a range of agencies and services, may be established after a flood. This centre may be able to provide financial, insurance, housing, counselling and welfare assistance and advice.

## Local FloodSafe contacts

**Emergency phone numbers**

NSW SES 132 500  
Life-threatening emergencies 000 (triple zero)

**Phone numbers**

NSW SES Information Line 1800 201 000  
Police Assistance Line 131 444  
Roads and Maritime Services (Live Traffic) 132 701  
Clarence Valley Council 02 6643 0200  
Disaster Welfare Assistance Line 1800 018 444  
Department of Primary Industries 1800 814 647  
Essential Energy 132 391  
Telstra 132 203  
Local Land Services 1300 795 299

**Local broadcast radio stations**

ABC North Coast	94.5 FM	738 AM
2GF Grafton	103.9 FM	1206 AM
Clarence Coast FM	104.7 FM	
TLC	100.3 FM	

**Websites**

NSW SES [www.ses.nsw.gov.au](http://www.ses.nsw.gov.au)  
Bureau of Meteorology [www.bom.gov.au](http://www.bom.gov.au)  
Clarence Valley Council [www.clarence.nsw.gov.au](http://www.clarence.nsw.gov.au)  
Major roads - Live Traffic [www.livetraffic.com](http://www.livetraffic.com)  
Local Roads [www.myroadinfo.com.au](http://www.myroadinfo.com.au)

**Facebook pages**

NSW SES and NSW SES Clarence Nambucca Region

**Free smartphone apps**

NSW SES apps are available at your app store. Search for FloodSafe and StormSafe



FOR EMERGENCY HELP IN FLOOD,  
STORM AND TSUNAMI CALL

**132 500**

In life-threatening emergencies call 000 (triple zero)

For more information visit: [www.floodsafe.com.au](http://www.floodsafe.com.au)



Community Floodsafe



## Cangai and Surrounding Villages



## Are you at risk from floods?

The Clarence River is the largest coastal river in New South Wales in terms of both catchment area and discharge. It has a long history of regular flooding.

In January 2013 the Clarence Valley experienced extensive flooding. Significant flooding has also occurred in 1890, 1950, 1954, 1963, 1967, 2001, 2009 and more recently in 2011.

Cangai, Baryulgil, Jackadgery, Coombadjha and Carnham are villages located near the Gibraltar Ranges west of Grafton. This area is where upper catchment tributaries including the Mann River and Nymboida River flow into the Clarence River.

Properties and villages may become isolated due to road closures following heavy rainfall or land slips. Key road closures may include Gwydir Highway, Clarence Way, Baryulgil Road, Cangai Road Bridge, Carnham Road and Dandahra Road.



Baruygil to Lionsville

## How NSW SES can help

NSW SES is responsible for the emergency management of floods in NSW. This includes planning for floods and engaging with communities to prepare themselves and their property.

During floods, NSW SES will provide flood information and safety advice and may arrange for the delivery of essential supplies to communities isolated by floodwater. NSW SES also warns communities of the need to evacuate and provides emergency help where required.

# 8 TIPS

## YOU CAN DO NOW TO PREPARE FOR FLOODS

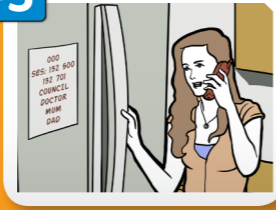
### 1 KNOW YOUR RISK



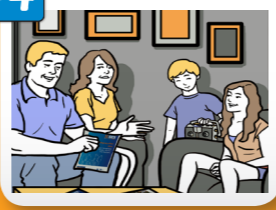
### 2 KNOW WHERE TO GO



### 3 KNOW WHO TO CALL



### 4 KNOW YOUR PLAN



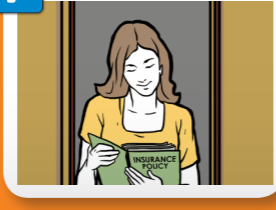
### 5 GET YOUR KIT TOGETHER



### 6 PREPARE NOW TO ACT EARLY



### 7 CHECK YOUR INSURANCE



### 8 LISTEN TO LOCAL RADIO



For more information visit [www.floodsafe.com.au](http://www.floodsafe.com.au)

## What happens in Cangai floods?

15.16	Highest flood on record - 11 February 1976.
14.77	12 January 2011: Peak height.
12.79	28 January 2013: Peak height.
7.65	26 January 2012: Peak height.
1.80 - 1.50	Baryulgil Crossing may close causing properties to become isolated

### Key heights in metres at the Baryulgil Gauge

13.43	Highest flood on record - 10 March 2001.
12.37	January 2013: Peak height
10.75	May 2009: Peak height
8.96	12 January 2011: Peak height
5.72	Cangai Road Bridge may close cutting access to Grafton

### Key heights in metres at the Jackadgery Gauge

## How you may be advised of floods

Flood information including flood forecasts, road closures and advice on evacuations and property protection will be broadcast on ABC and local radio stations.

Bureau of Meteorology weather forecasts and flood predictions including river height information are available at [www.bom.gov.au](http://www.bom.gov.au)

Emergency services personnel may door knock your area or you may receive a voice or text message to your phones.



Junction Mann and Clarence River

## When flooding is likely

A Flood Watch is issued by the Bureau of Meteorology for possible flooding. A Flood Warning is issued when flooding is likely.

### RESIDENTS AND BUSINESSES:

- ✓ Listen to your local radio station for information, updates and advice
- ✓ Locate and check your emergency kit and follow your Home Emergency Plan or Business FloodSafe Plan
- ✓ Check on your neighbours and make sure they are aware of possible flooding
- ✓ Prepare to move pets, including agisted animals to high ground
- ✓ Make preparations to raise or relocate possessions, stores, records, furniture and equipment
- ✓ Plan to leave well before evacuation routes may become closed

### RURAL PROPERTY OWNERS:

- ✓ Relocate livestock and farm equipment, including pumps, to high ground
- ✓ Check sheds and outbuildings. Raise equipment, feed and chemicals above predicted flood levels or to higher ground

## If isolation is likely

If your property is likely to be isolated by floodwater, evacuating well before access roads are closed is your safest option. Deciding to remain at home when it is surrounded by floodwater can be dangerous.

During floods, isolated properties can lose access to emergency and medical assistance, lose power, water, phone lines and sewerage services as well as become a refuge for spiders, snakes and other animals.

If evacuation is not possible, keep a stock of at least seven days' supply of non-perishable foods, medications, drinking water, fuel and feed for your animals and pets. Some properties may be isolated for longer periods and therefore require additional supplies.

Talk with your local council who can provide you with information on floods specific to your property and plan now so that you can act early before flooding occurs.